



## 2018 Tour Booking Form

One form must be completed for each tour guest

Tour you are booking on:		
Tour start date:		
Title:	First Name:	Surname:
Date of birth:		
Contact email and phone number:		
Total number in this booking including yourself:		
Any special dietary or other requirements:		
Health Conditions - Please provide full details:		
Cycling Experience and average kms per week:		
Other information (please give details):		



## **Terms and Conditions**

### **Deposit Payment**

If booking more than 6 months before the tour start date, a deposit of 20% of the Tour cost must be received before the booking is confirmed. This deposit is not refundable.

50% of the Tour cost is payable 6 months prior to the tour start date, with final payment required 90 days prior to departure for international tours and 30 days prior to departure for Australian tours.

If booking less than 8 weeks before the tour start date, full payment of tour must be received before the booking is confirmed.

### **Booking a Tour**

Completed booking form and deposit payments are required to book a Mega Bike Tour.

The balance of the Tour cost must be received by Mega Bike no less than 90 days prior to departure for international tours and 30 days prior to departure for Australian tours. We will send you a reminder of the balance payment 1-2 weeks prior to this date. If we do not receive payment in full 90/30 days prior to departure and you have not contacted us we will send you another reminder. If you do not pay the balance payment within 5 business days of receiving this reminder, we will treat your booking as cancelled by you. In this case the normal cancellation charges outlined below will apply.

### **Cancellation by you**

Cancellation of a booking is effective if you have failed to transfer the deposit or balance of Tour payments within the booking timelines described above, or when received in writing (emails are accepted), and when Mega Bike has responded to confirm the cancellation in writing.

The following Cancellation charges will apply:

- More than 8 weeks from tour start date - Deposit only.
- Between 2 and 8 weeks from tour start date - 50% of tour cost.
- Less than 2 weeks, or on/after departure - 100% of tour cost

### **Cancellation by Mega Bike**

We will not cancel a Tour unless we are forced to do so by unusual or unforeseen circumstances, such as war, civil or political unrest. If we have to cancel a booking we will offer an alternative Tour. If this is not acceptable, we will refund all moneys received, minus the deposit which constitutes full settlement.



## **Alterations by You**

Should you need to change dates, or any details of your Tour after the booking has been confirmed by Mega Bike, we will endeavour to accommodate your changes, however you must inform us in writing and we reserve the right to apply the cancellation terms set out in this document if availability does not exist on other Tours, or if the alternatives provided are not acceptable to you.

## **Alterations by Mega Bike**

Mega Bike reserves the right at any time to substitute accommodation or to make any other alteration to Tour arrangements which become necessary due to circumstances beyond our control. We will inform clients as soon as possible of any changes. If the Tour itinerary involves a Professional race or event that is cancelled or re-scheduled, the Tour will continue as planned and no cancellation or refund will be available.

## **Refunds/Disclosure**

Mega Bike is unable to make refunds due to poor weather or unforeseen events, misrepresentation by riders of physical abilities/riding experience and previous or existing health conditions. Additionally, new health conditions that develop whilst on a Tour must be reported to Mega Bike staff immediately. If any client fails to disclose medical conditions in the application form, or in the event of a condition arising during a Tour, Mega Bike reserves the right to refuse service without refund.

## **Liability**

When you make a Tour booking, you guarantee, understand and accept:

- You have the legal authority to accept our Terms and Conditions
- You have directed Mega Bike to provide the services outlined in the Tour description
- Cycling involves an element of danger and you accept all associated risks
- You are in good health and physically capable of participating in the Tour
- You are competent in the use of the bike you are riding, whether your own or hired
- You agree to wear a bike helmet and follow the safety instructions of the Tour guide
- Mega Bike or its agents shall not be held liable for personal injury, death, damage to property or other loss whether arising from accident, cancellations, delay or any other matter beyond their reasonable control.

## **Insurance**

We strongly recommend you acquire adequate travel insurance at the time of booking your Tour with Mega Bike, and ensure you are satisfied it meets your requirements. We would appreciate a copy of this insurance at the time of booking; however you must provide a copy at least 90 days prior to the commencement of your Tour. Insurance must cover any Tour or travel plans being cancelled, injury you might suffer, medical treatment including evacuation costs, and repatriation.



## **Travel Arrangements**

Mega Bike shall not be held responsible for:

- Tour guests who have not arranged the relevant Passport and Visas for the Tour
- Any damage, expense or inconvenience caused by delayed or other failures of transport
- Changes to schedules, due to strikes, breakdowns, Acts of God, or other conditions
- Delays due to unforeseen circumstances that affect pre and post Tour travel plans

Please contact Mega Bike before booking any travel arrangements directly prior to or post Tour that has no cancellation fees, or that could have ongoing travel implications.

## **Responsibility**

You accept and agree you will provide Mega Bike with copies of a signed booking form including health details, and a copy of your travel insurance policy.

During your Tour, if your behaviour is detrimental to the safety and welfare of yourself and the group Mega Bike may ask you to leave the Tour without the right to a refund. If you are affected by any condition, medical or otherwise, that might affect your or other people's enjoyment of the Tour; you must advise us of this at the time of booking.

## **Declaration (please sign and date):**

I confirm that I have read, understood and accepted the terms and booking conditions.

Full name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_